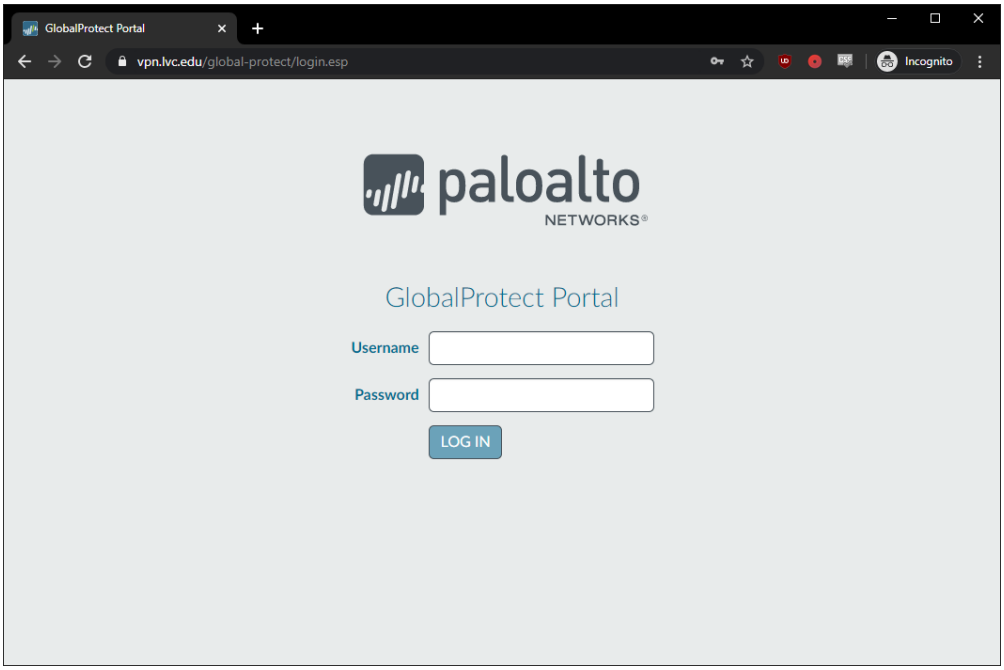
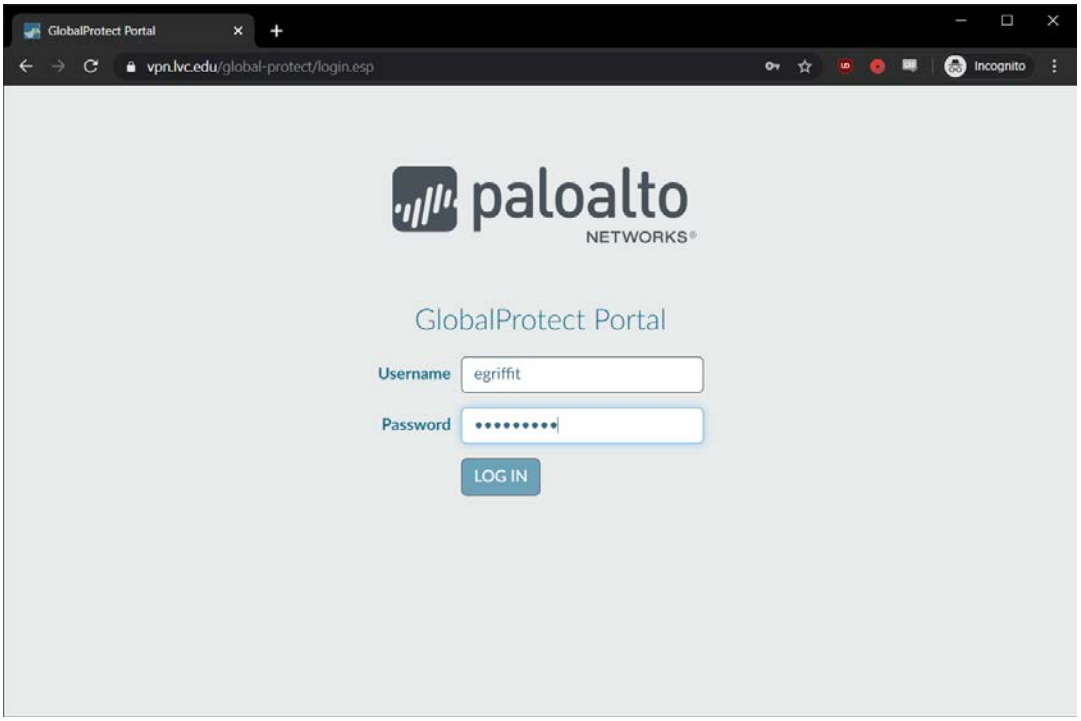
Installation and Use of GlobalProtect VPN Client - Windows

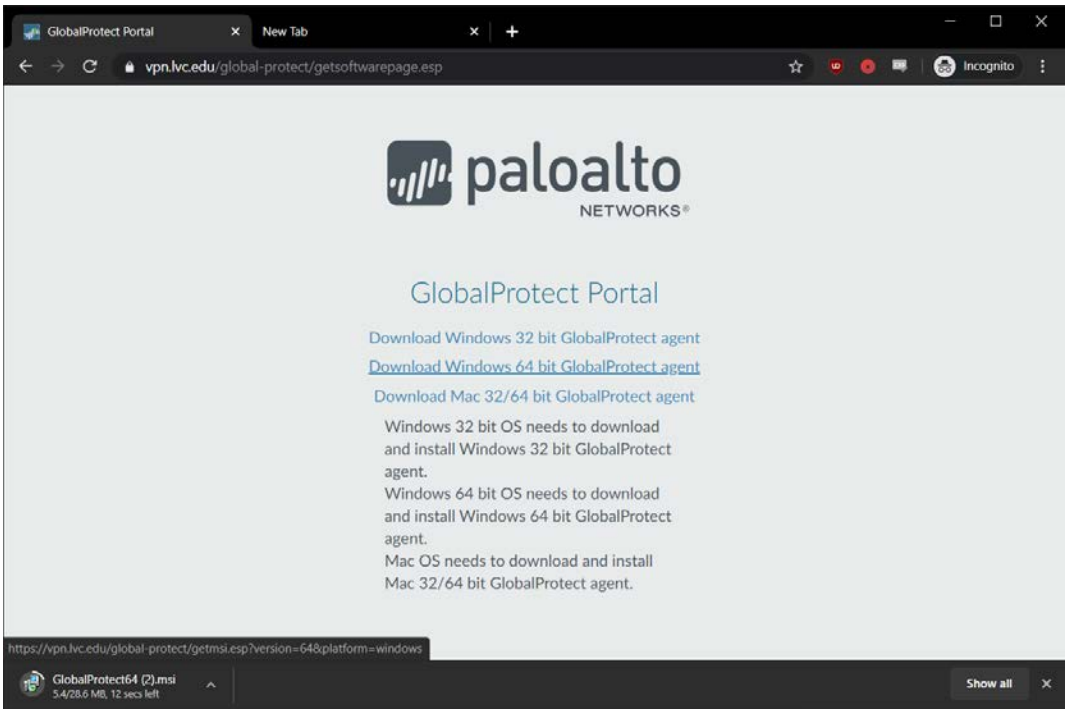
1. Open a web browser and navigate to https://vpn.lvc.edu to get to the login page below:



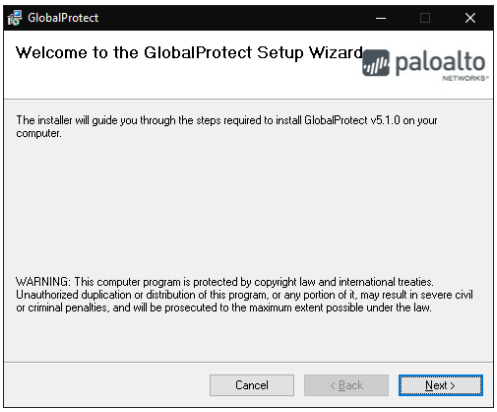
2. Type in your LVC username (username only -no lvc\ or @lvc.edu needed) and password in the appropriate fields and hit login:



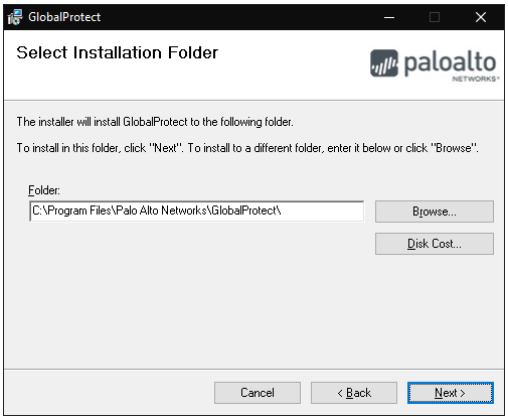
3. Please select the appropriate download for your system (Windows or MAC). Windows users should download the “Windows 64 bit” version instead of 32-bit.



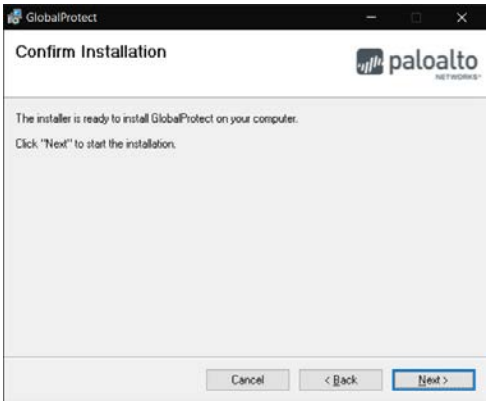
4. Once the download is complete, run the downloaded installer and you should see the following window and click “Next”:



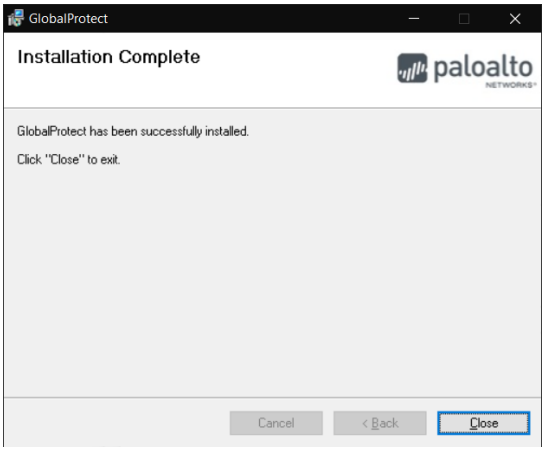
5. In the next window do not modify the default install location shown and click next again:



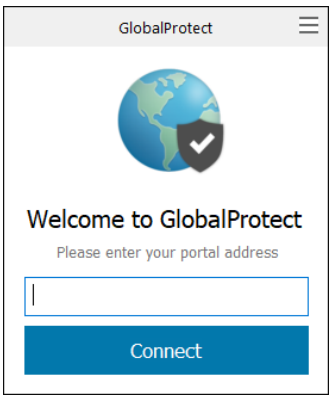
6. Click next one more time to begin the install:

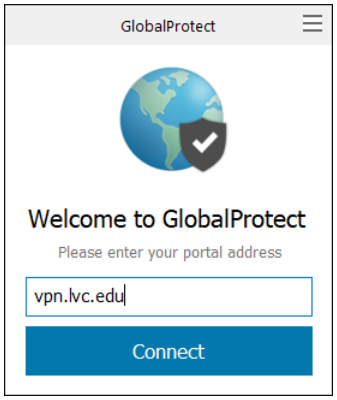


7. Windows/Mac may prompt for permission to run the program, if so click allow.
8. If the setup is successful will see the following window and can click close to safely exit:

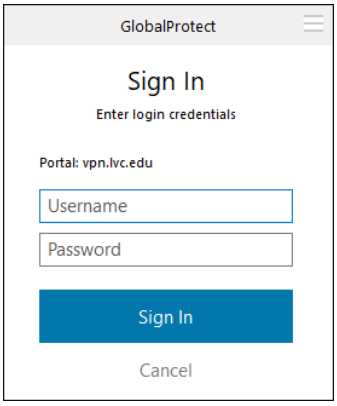


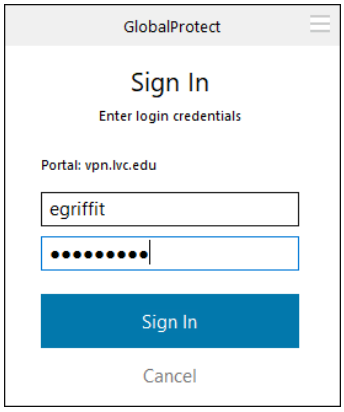
9. You should see a window pop up prompting for a portal address, enter vpn.lvc.edu and hit connect:



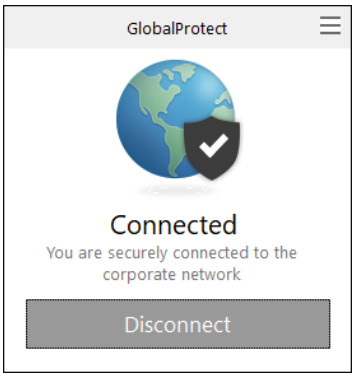


10. You will be prompted for your username and password. Enter your LVC username and password like below and click Sign In:

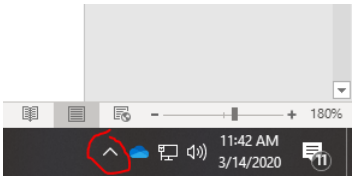




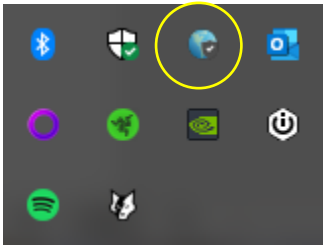
11. You may see the status change to connecting for a few moments, but if you entered the correct credentials you will be connected:

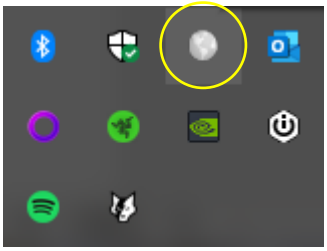


12. You may now start using your computer as if it was on LVC's campus network, with access to all files and programs that would normally work from your desk.
13. To view the status of your connection or Disconnect/Connect again, click on the App Tray icon in the lower right hand corner:

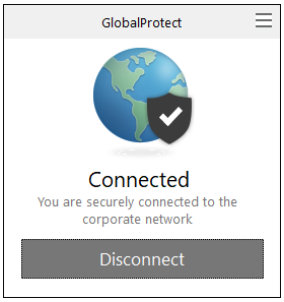


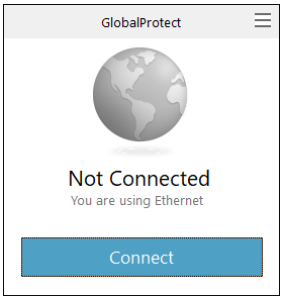
14. Click the GlobalProtect Icon. The icon will look different if your connection is active (left picture) or disconnected (right picture):





15. If disconnecting from an active session click "Disconnect" (left), if connecting click connect (right):





Other notes:

- The GlobalProtect client should auto start when your computer is rebooted, but you will need to connect manually (as shown above) whenever you restart your computer.
- You should never have to re-enter your LVC username/password into the app unless your LVC password changes, the client will ask you to enter your new password.
- Please be sure to only connect when accessing LVC resources. When finished, please disconnect as all traffic on your system will be passing through LVC's network.
- Items in Canvas/OneDrive/Office 365 and your Outlook email can be accessed without any VPN connection.